



Annual Report

2010

Sponsored By



Board Chair:
Kurt Bogott

Past Board Chair:
Julia McClendon

Board Chair-Elect:
Maria Cumpata

Board Treasurer:
Jackie Brittain

Board Secretary:
Ladocie Simons

Board of Directors:
Bobby Acevedo
Donna Anderson
Judy Balcitis
R. Keith Golden
Dr. Ernest Gonzalez
Elizabeth Hoeft
Trish Simon
Joseph Stevens

A message from Bob Tanner, CEO

There are countless patients whose insurance status and insufficient finances create barriers between them and quality healthcare. Through the work of our ever-supportive Board, excellent Physicians and other healthcare providers and our devoted professionals, Greater Elgin Family Care Center is able to offer quality, affordable healthcare services to these individuals.

When you're here every day, the impact is palatable. Patients are getting jobs because we are able to provide them with a work physical the same day they need it. A patient is in remission because our case managers successfully linked her to a specialist who diagnosed her cancer and provided life saving treatment. The first-time mom-to-be carefully pays attention to her Doctor, providing

her with prenatal care instructions, in her native language. These are just a few examples.

We're blessed to be able to make such a significant impact on the area's healthcare needs during these tumultuous economic times. In the past year, patients came to us from 243 different zip codes, resulting in another year of over 18% more medical and dental appointments than the prior year. And we did so while also providing \$3,267,969.14 in charity care.

GEFCC is a wonderful organization to be part of. Passionate, quality-oriented, mission-driven and focused are terms that come to mind. You too can be a part of it: a volunteer, a donor, a supporter. Please consider it. I guarantee **you'll feel the impact every day you're here!**

Primary Diagnosis

- ◆ Well-Child Care
- ◆ Immunizations
- ◆ Oral Health Exam
- ◆ Diabetes
- ◆ Hypertension
- ◆ Pap Test
- ◆ Obesity
- ◆ Otitis Media

Services Provided

- ◆ Well Child Care, Physical Examinations & Immunizations
- ◆ Sick Care & Chronic Disease Management
- ◆ **Women's Health Care, Including OB & Gyne**
- ◆ Oral Health Care: Preventive & Restorative
- ◆ Behavioral Health Care: Psychiatry
- ◆ Laboratory and Diagnostic Testing
- ◆ Medical & Family Case Management
- ◆ All Kids Application Site
- ◆ Specialty Clinics/Education Seminars
- ◆ Flu Shots

Pre-2001
Free Clinic—Church and
shelter based

July 2001
GEFCC Begins Providing Care

December 2003
Opening of Summit Health
Center

1986

1999

2000

2001

2002

2003

2004

August 1998
GEFCC incorporated

September 2002
CHC Funding/FOHC

Aug
Initia
base

Service Sites

- ◆ Summit Health Center (Family Practice)
- ◆ Seneca Health Center (Peds, OB, Gyne, Psychiatry, Dental, WIC, FCM, LabCorp)
- ◆ Walk-In Clinic (Family Practice, Pediatrics)
- ◆ McHenry County Community Health Center (Family Practice, Pediatrics)
- ◆ Elgin Community College (Adult Dental)
- ◆ Community Crisis Center (Family Practice, Pediatrics)
- ◆ U-46/D300 Schools (Primary Care and Dental Care)

Who We Serve:

- ◆ 43% <15 Years Old
- ◆ 83% Non-White
- ◆ 86% <100% Federal Poverty Level
- ◆ 99% <200% Federal Poverty Level
- ◆ 44% Uninsured
- ◆ 60% Female
- ◆ 24% Best Served in a Language other than English

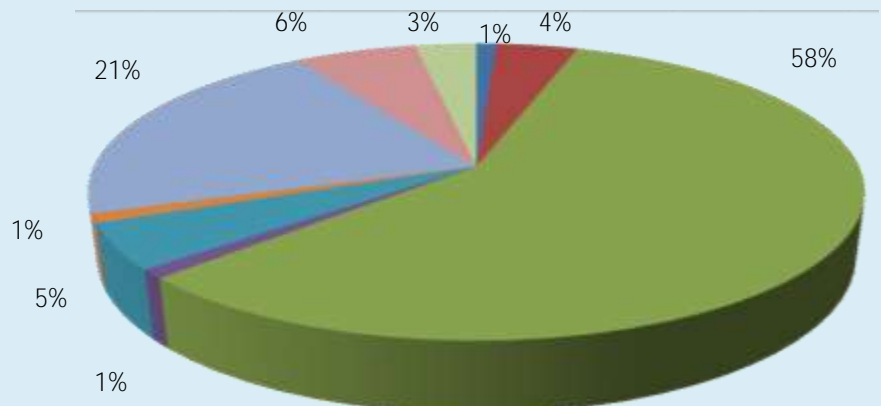
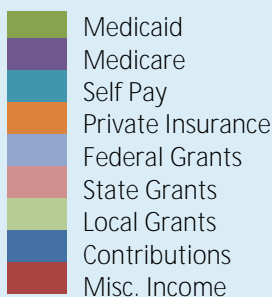


Collaborations

Since its inception, Greater Elgin Family Care Center has collaborated extensively with other not-for-profit corporations with the goal of increasing efficiency and minimizing duplication—all for the betterment of our patients. The following is a list of some of our current collaborations:

- ◆ Boys and Girls Club: GEFCC offered both primary and dental care to Boys and Girls Club members and parents through their first annual health fair.
- ◆ Community Crisis Center: GEFCC provides primary care services to the residents of CCC in the shelter.
- ◆ Elgin Community College: GEFCC volunteer dentists provide oral health care in conjunction with ECC's Dental Assistance Program.
- ◆ Family Service and Community Mental Health Center of McHenry County provides a home for GEFCC's McHenry County Community Health Center until the new building is ready to be occupied in 2011.
- ◆ Family Service Association of the Greater Elgin Area: GEFCC refers its behavioral health patients to FSA for counseling.
- ◆ Kane County Health Department: KCHD sublets space from GEFCC's Seneca Health Center for Family Case Management services offered to GEFCC patients.
- ◆ School Districts U-46 and District 300 : GEFCC provides school-based primary health and oral care in a number of area schools each year.
- ◆ Well Child Center: WCC sublets space from GEFCC's Seneca Health Center for WIC (Women, Infant, Children) services offered to GEFCC patients.
- ◆ YWCA Elgin: GEFCC and YWCA Elgin extensively refer clients to the other, and collaborate regarding health education and service provision.

2010 GEFCC Funding Sources





GEFCC Expands to McHenry County

In November 2009, Greater Elgin Family Care Center opened the McHenry County Community Health Center, creating the only Federally Qualified Health Center (FQHC) in McHenry County. Opened in full collaboration with Family Service and Community Mental Health Center, and with care provided in Family Services' building at 4100 Veterans Parkway in McHenry, the McHenry County Community Health Center offers both pediatric and family practice care to area publicly insured, uninsured and underinsured residents.

The partnership between Greater Elgin Family Care Center and Family Services is unique. The provision of quality, affordable primary healthcare services by Greater Elgin Family Care Center in a Community Mental Health Center not only offers cost-savings for both organizations, and the ability to

provide services much more rapidly than would otherwise be possible, but it also creates improved access to healthcare services for area residents.

On December 8, 2009, Greater Elgin Family Care Center's proposal to build a new Health Center in McHenry was one of 86 selected to receive funding provided by the American Recovery and Reinvestment Act (ARRA, or Federal Stimulus bill). 620 proposals from across the country were submitted.

Greater Elgin Family Care Center's Building Oversight Committee is actively working on purchasing the land and designing the building. Construction is expected to begin in winter, 2010-2011, and the building to be occupied by December 2011.

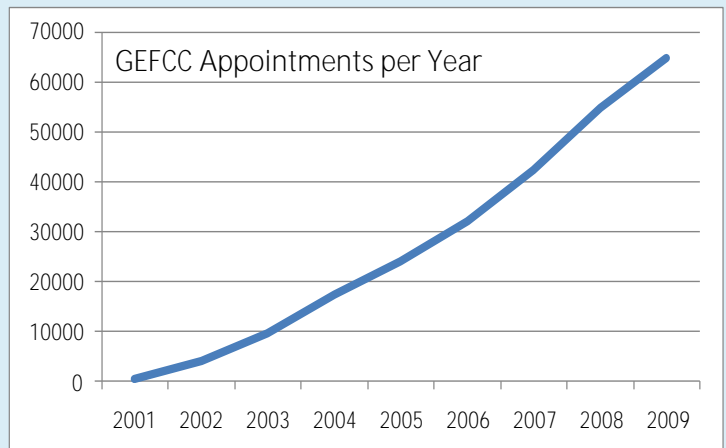
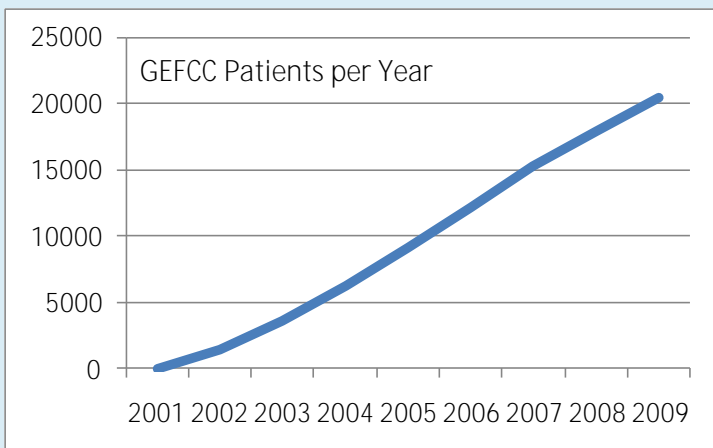


It is envisioned that the new Health Center will offer Pediatric Medicine, Obstetrics, Gynecology, Adult Medicine, Acute Sick Care, Well Child Care, Chronic Care, School Physicals, Sports Physicals, and Work Physicals to the area's uninsured, publicly insured and underinsured residents.

Stay tuned for updates, and keep an eye out for our Open House!

Critical Outcomes

- ◆ 3rd National Percentile in Medical Team Productivity
- ◆ 12th National Percentile in Cost per Encounter
- ◆ 32% Lower Cost per Patient than State Average; 41% Lower Cost per Patient than National Average
- ◆ 3 times State and National Growth Rate in Total Number of Patients Served
- ◆ 3 times State and National Growth Rate for Number of Medical Patients Served
- ◆ Outstanding Patient Satisfaction: 93%!



“To provide quality, affordable healthcare for all, including those without the ability to pay”

Greater Elgin Family Care Center Service Providers:

Family Practice:

Dr. Arthur Aragones
Dr. Jose Ayala
Dr. Nabanita Bhowmick
Grace Cartwright, PA-C
Regina Gasser, PA-C
Michelle Hanzely, PA-C
Dr. Patricia Jaimes-Huerta
Thomas Mark, PA-C
Mehul Patel, PA-C
Jamie Price, PA-C
Dr. Mark Thompson
Kathy Van Brunt, PA-C

Dental Clinic :

Dr. Daniel Kelly
Dr. Brian Penniall
Dr. Meliza Quesa
Dr. Angela Skidmore
Dr. Timothy Skidmore
Dr. Rosemary Villa

Obstetrics & Gynecology:

Dr. German Calonje
Dr. Stephen Gladdin
Elizabeth Janich, CWNHP
Dr. Alan Johnson
Dr. Jeff Johnson
Oletha Johnson, CWNHP
Dr. Michael J. Riermaier
Glenda Embry, CNM
Diane Smith, CNM
Dr. Margaret Nettleton

Pediatrics:

Dr. Imelda Carlos
Tracy Denne, PA-C
Kristen Etten, CPNP
Dr. Janet Greenman
Diana Uselding, CPNP

Behavioral Health:

Dr. Maria Estrada
Dr. Fatima M. Hadi
Dr. Mumtaz Raza

Administration:

President/CEO: Robert Tanner
Chief Financial Officer: Jason Carey
Medical Director: Dr. Mark Thompson
Chief Operating Officer: Guadalupe Fonseca
Nurse Manager: Kristin Fuhr
Dental Clinic Manager: Christine Maggio



Accredited by
The Joint Commission
Indicating full compliance
with the most stringent
health care standards



Did You Know?

- ◆ GEFC has purchased NextGen as its Electronic Medical Record software and is presently implementing the software in scheduled phases. Full implementation of electronic medical records is expected by December 2011.
- ◆ Charity care amount for FY 2010: \$3,267,969.14.
- ◆ GEFC provided healthcare services to people from 243 different Zip Codes last year.
- ◆ GEFC experiences the most patient volume from (in order) Elgin, Carpentersville, Streamwood, Hanover Park, South Elgin, Bartlett, Crystal Lake, Hoffman Estates, Hampshire, Dundee and Algonquin.
- ◆ GEFC is part of a very small group of Federally Qualified Health Centers that are accredited by The Joint Commission, the same body that accredits hospitals throughout the country. Accredited Health Centers like GEFC provide quality healthcare that is in full compliance with the most stringent of quality care standards in the United States. In fact, only 270 Health Centers in the United States are accredited like GEFC, representing just 28% of all Health Centers.
- ◆ GEFC, Family Service Association of Greater Elgin Area and School District U-46 are expanding their collaboration. In the 2010 - 2011 academic year, both GEFC and Family Services will be jointly providing behavioral health services for U-46 students in their school with the goal of increasing school attendance, academic performance and overall student functioning.



2010 Annual Report

Greater Elgin Family Care Center

Seneca Health Center
450 Dundee Avenue
Elgin, IL 60120

Walk-In Clinic
901 Center Street
Elgin, IL 60120

Summit Health Center
370 Summit Street
Elgin, IL 60120

Summit East
860 Summit Street
Elgin, IL 60120

Quality Healthcare at Affordable Prices
Call for an Appointment
847-608-1344

To Donate, Please Visit www.gefcc.org